

From: [Paul Barker](#)
To: [Tania Jardim](#)
Subject: Chaplin's licence review
Date: 06 February 2026 12:13:08
Attachments: [Outlook-zbret31w.png](#)

Dear Tania

As a responsible authority, the Environmental Health Department has been consulted on the application for a review of the premises licence. Whilst we are not in a position to either support or object to the application, we would like to provide information that we believe may be helpful.

Environmental Health officers carried out an investigation following noise complaints submitted by Ms Montgomery. As part of this investigation, calibrated monitoring equipment was installed, and officers reviewed the recordings obtained. The noise levels of the music captured whilst the equipment was in the bedroom were consistently within the World Health Organization's guidance of below 30 dB, and therefore did not indicate any scope for statutory nuisance. For context on this statement regarding noise levels; as stipulated by The World Health Organisation:-

- **Optimal Sleep Environment (Bedroom):** To avoid sleep disturbances, the WHO recommends continuous background noise in bedrooms should be below **30 dB(A)**. A level of 20dB-25dB is often considered excellent, allowing for completely undisturbed, high-quality sleep.

At the time of installation, Ms Montgomery was advised that the monitoring equipment must not be moved, as relocation would invalidate any recordings due to the calibration being specific to the original position. Despite this, the equipment was moved on at least two occasions, which compromised the reliability of the majority of data collected.

Environmental Health subsequently offered further monitoring to ensure that any evidence gathered would be fully representative of the situation. Ms Montgomery declined this offer and instead contacted her Member of Parliament to express dissatisfaction with how her case had been handled. She also submitted an application for a review of the premises licence.

Based on the evidence gathered to date, Environmental Health is unable to support the request for a review of the premises licence. Environmental Health remains willing to provide an officer to attend the hearing should the committee require clarification on any aspect of this statement or have questions regarding the investigation undertaken so far.

Kind regards

Paul



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